

▼ Hospitality with a System



protel Hotel App

protel **Voyager**

Product information





protel Voyager protel's hotel app for guests

protel Voyager: Your hotel on the guest's mobile device

protel Voyager is a mobile business application for guests, provided by the hotel. Guests can actively manage their stay with protel Voyager.

At a single glance, your guest will be informed of all current services and offers of your hotel. And that's not all:

It's a win-win situation

- ▼ Current information on the hotel:
Appealing presentation of offers using text, pictures and videos
- ▼ Attractions and sights in the area:
Just as easy to find as the walk back to the hotel!
- ▼ Networking options on social platforms: Hotel and guest have never been closer!
- ▼ DIY procedures to manage guests:
Less effort on both parts!



The start screen of protel Voyager on the Apple iPad

Web application for your mobile Internet presence

protel Voyager is a web application. Benefits:

- ▼ No installation on the guest's cell required
- ▼ No updates required
- ▼ Suitable for all mobile devices with a WebKit browser (Apple, Android, Blackberry etc.)
- ▼ Always up-to-date information



Hotel guests: Mobile, active and independent

Via the connection to the protel hotel management system of your house, the app on your guest's mobile phone or tablet enables them to interact directly with the hotel.

A few examples: Your guests have access to all information and details on their current and upcoming hotel reservations. They can also check their current invoice at any time. Or they can edit their own personal data on the fly, for instance by changing or adding an e-mail address. Functions such as the self-service check-in support your guest's organization and administration of their business and private stays. – Still, there's a lot more to it!

Direct exchange of information benefits all:

What are the hotel's advantages of protel **Voyager**?

- ▼ Present yourself to your guests as an innovative trendsetter by offering mobile communication solutions.
- ▼ Exceed your guests' expectations for mobile services: More convenience results in higher customer satisfaction and loyalty.
- ▼ Use the app as a mobile version of your Internet presence or create additional pages to advert your hotel's offers.
- ▼ Fully automatically send your guests information about events or guest news out of protel onto their cell phones.
- ▼ Expand your social network, make "friends" and "followers" of your guests and make them your most credible ambassadors.
- ▼ Take advantage of "your" hotel app as an additional marketing and sales channel and boost your "Mobile Commerce."

What are the guests' advantages of protel **Voyager**?

- ▼ A perfect presentation of your hotel and all its services is not only impressive but also awakens curiosity to get more ...
- ▼ Your guests can update their own personal data whenever they want or check in on their own on the way to the hotel.
- ▼ Important hotel information is always at hand: Where can I park? When and where is breakfast served? By what time do I need to check out?
- ▼ Current information on special offers and events facilitate planning and organizing the stay.
- ▼ Attractions and sight in the area are available at a glance via location based services. For easy navigation the map function shows the exact location. So no one will get lost on the way back to the hotel anymore.
- ▼ Exclusive offers will let your guests feel special and appreciated.



protel Voyager: Your mobile Internet presence

Expandable: Using a CMS for a complete online presentation of your offers	Use Voyager's content management system (CMS) to create your own content pages and publish them to your guests' mobile devices. Hotel information, news, special offers or menus: Integrate any content you want. Or, even easier, use the CMS to optimize the pages of your hotel website for the display on mobile devices.
Branding: App design = hotel design	The user interface of protel Voyager can be adjusted to match the hotel's corporate design, thereby supporting your brand presence via an additional medium. Use your logo, your pictures and videos, your offers and information to make the app an integral part of your corporate identity.
Off to a good start: Facebook on your starting page	The social media connection allows you to cleverly use pictures and texts for instance from your hotel's Facebook page for the starting page of protel Voyager. Socialize, communicate and build a network with your guests and enhance your corporate worth - and profitability - by building a good reputation.

How does the guest receive the app?

Redirection from your hotel website	A widget on your website enables visitors to call up the app. This is especially useful, when you are using protel Voyager as a mobile version of your website. You can even set up your website to automatically switch to its mobile version if it is called up by a mobile device.
App log-in in the booking confirmation	Just send your guest the URL to your hotel app in the booking confirmation. By using this link via the Internet browser of his mobile device, your guest can make use of your hotel's offers immediately. - To edit personal information or to check in, the guest simply has to sign in with his member login or confirmation number.



Requirements and Recommendations

- ▼ No installation
- ▼ No updates

protel Voyager is a portable web application. It will be installed on your webserver and controls the data exchange with your protel hotel management system. Benefits of a web application: This kind of mobile application doesn't require installations and updates.

- ▼ protel SPE & MPE Version 14.690 and up (only SQL versions)
- ▼ License "protel Voyager"
- ▼ protel Voyager runs on any web-enabled portable device (cell phones, smartphones, tablets) with a touch screen and WebKit browser. (This includes for instance the iPhone, iPad, many Android-driven devices or Blackberrys)

Further information upon request

<p>protel makes hotels mobile</p>	<p>▼ Don't let work tie you to your desk! Check out all other protel hotel apps, mobile applications and tools that will exceed your guests' expectations in customer service and save you and your team a considerable amount of time and work.</p> <p>Visit us at www.protel.net.</p>
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Contact

For more information on how protel hotel apps and mobile solutions can benefit you, please contact us. We'll be happy to help!

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