

▼ Hospitality with a System

**protel**  
hotel software



protel mobile web applications

# protel **Cockpit**

Product information





## protel Cockpit: Mobility for the hotel manager and staff

Why a web application?

This kind of mobile application is an inexpensive and convenient solution for anyone who would like to be up-to-date without having to install or update his or her mobile devices.

Wherever you are, wherever you go: With protel Cockpit you keep the steering wheel in your hands. This web application allows you and your team easy access to essential front office functions and protel Reporting no matter where you are.

Enter reservations, check out guests, conduct surveys, check availability, twitter offers, distribute and manage tasks, restock mini-bars - all this you and your team can do even if there's no computer close by.

Simply access protel Cockpit via W-LAN or another mobile Internet connection such as UMTS on your web server, log in and you are ready to go!

Wherever you are, wherever you go:  
With protel Cockpit, you keep the control yoke in your hands.

The start screen of protel Cockpit:

Easy access to basic protel functions



protel Cockpit runs on iPhone, iPad, Android and other mobile devices with a touch-screen and WebKit browser.



## “I’m currently out-of-office ...”

What do you do if you have to leave your office or the front desk, because something urgent occurs? Perhaps a VIP guest is waiting for you at the station or a delivery has to be checked. Imagine you check the rooms and while you are at it restock the mini-bars as well. And didn't you want to leave a note in the system for the pool attendant that reminds him to preheat the sauna in time...

## So why not take your protel with you?

Mobile access to front office functions & protel Reporting for hotel managers and staff

How much easier would it be if you could enter the information into the hotel management system directly on the spot without having to seek out the next workstation? The alternative: Simply pick up your mobile or tablet - and manage all pending matters right away.

## protel Cockpit: The hotel management that fits in your pocket

At a glance, the icons of the starting screen inform you about the number of today's arrivals and departures.

And they provide you direct access to all lists and functions of your protel system ...

▼ The mobile access to your protel hotel management system is defined by a group of specific user rights in the protel system administration.



What would you like to do? Select:

- ▼ Arrival list
- ▼ Departure list
- ▼ Waiting list
- ▼ In-house list
- ▼ Traces
- ▼ New Traces
- ▼ Housekeeping
- ▼ Check availability
- ▼ View reports
- ▼ optional: Twitter your offer with protel Room Tweet
- ▼ optional: Conduct surveys with protel Survey



Arrival list

By clicking on a guest's name a menu page will open with a selection of available functions:

- ▼ Check in
- ▼ Cancel reservation
- ▼ View invoice

### Arrival list

Main Arrival list

- 202 Rad, Hoseein mehr >  
Rommtyp Business, Reservation type: D
- 204 Damra, Mohammed mehr >  
Rommtyp Business, Reservation type: D
- 205 Ferramala, Michele mehr >  
Rommtyp Business, Reservation type: D
- 207 Nicolao, Sirio mehr >  
Rommtyp Business, Reservation type: D
- 208 Compagnin, Fabio mehr >  
Rommtyp Business, Reservation type: D
- 209 Gómez, Joaquim mehr >  
Rommtyp Business, Reservation type: D
- 214 Petit, Jean-Claude mehr >  
Rommtyp Business, Reservation type: D

Arrival list 207 Nicolao, Sirio

Gebucht: 07.03.2011 - 10.03.2011  
 Gast: Mr. Sirio Nicolao  
 Details: 1 Erwachsene

Check in

Cancel reservation

Invoice >



Departure list

By clicking on a guest's name a menu page will open with a selection of available functions:

- ▼ Check out
- ▼ View invoice
- ▼ Conduct survey

### Departure list

Departu... 539 Rieck, Anne

Gebucht: 01.03.2011 - 07.03.2011  
 Gast: Mrs. Anne Rieck  
 Details: 2 Erwachsene

Check out

Invoice >

Start survey

539 Rie... Invoice

Date	No	Invoice text	Price
02.03.2011	2	*Frühstück	11,00
02.03.2011	1	*Logis	248,00
03.03.2011	2	*Frühstück	11,00
03.03.2011	1	*Logis	248,00
04.03.2011	2	*Frühstück	11,00
04.03.2011	1	*Logis	248,00
05.03.2011	2	*Frühstück	11,00
05.03.2011	1	*Logis	248,00
06.03.2011	2	*Frühstück	11,00
06.03.2011	1	*Logis	248,00
<b>Total</b>			<b>1.350,00</b>

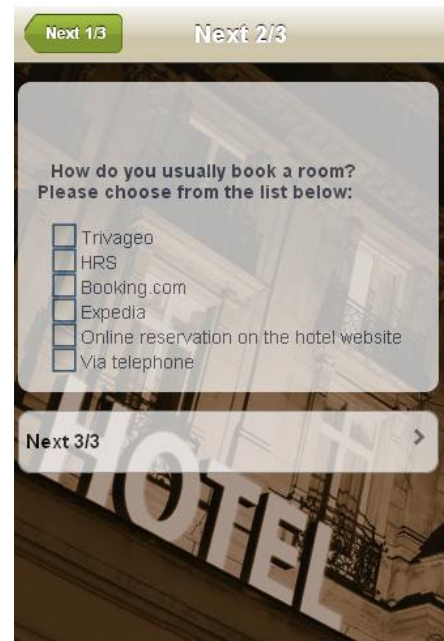
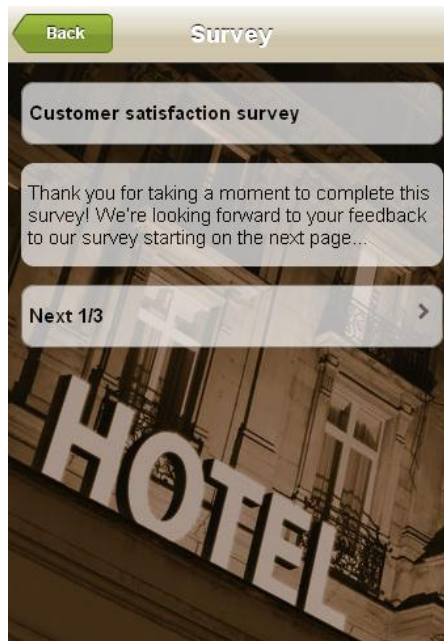


Start survey

## Survey

Whether your guest answers the questionnaire directly on your device or you ask the survey questions and type in your guest's answers - these answers will be transferred by protel **Survey** and saved in the guest profile

▼ Ask our sales team for more information on protel **Survey**.



## Traces

Tasks for the different departments:

Select:

- ▼ Date and time
- ▼ Department
- ▼ Room
- ▼ Task

The new trace will be displayed in the list on the respective date.



With one touch on the status button you can confirm the completion of the task requested: the trace will then disappear from the list..



Housekeeping

Change "on-site":

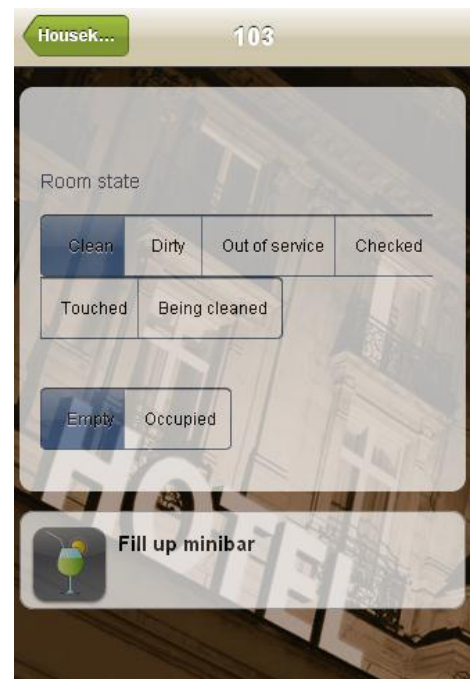
Room status:

- dirty
- cleaned and checked

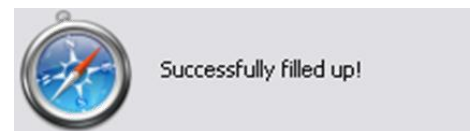
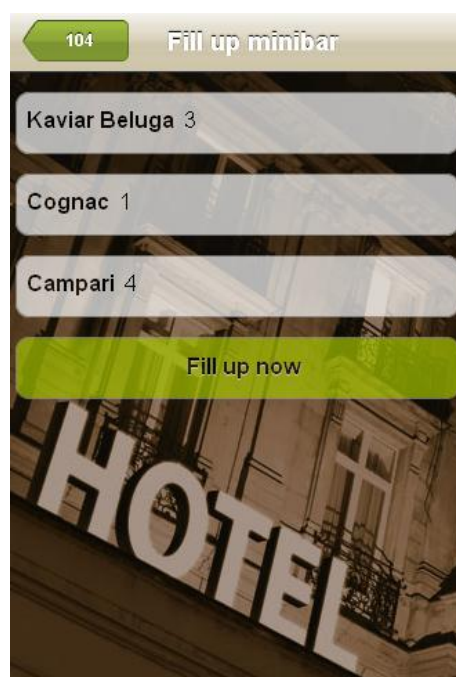
Housekeeping status:

- occupied
- not occupied

### Housekeeping



Fill up the mini-bar.



▼ The consumption is automatically charged to the invoice.



Check availability

Enter the period of the request and the number of persons and start your request.

Then choose the rate code ...

## Submitting an availability request and making a reservation

... enter the guest data ...

... and create the reservation.

▼ The guest will automatically receive an email with the confirmation number.

In the confirmation email you can also send your guest a link to protel Voyager - the sister application of protel **Cockpit** which allows your guest to actively organize and communicate his stay with you: Your guest could tell all his friends about how much he enjoyed staying with you via Twitter or Facebook for instance.

▼ Ask our sales team for more information on **protel Voyager**.



Confirmation number: PL2711931116P1



Reports

Wherever you are,  
you're up-to-date:  
protel Reports at a glance

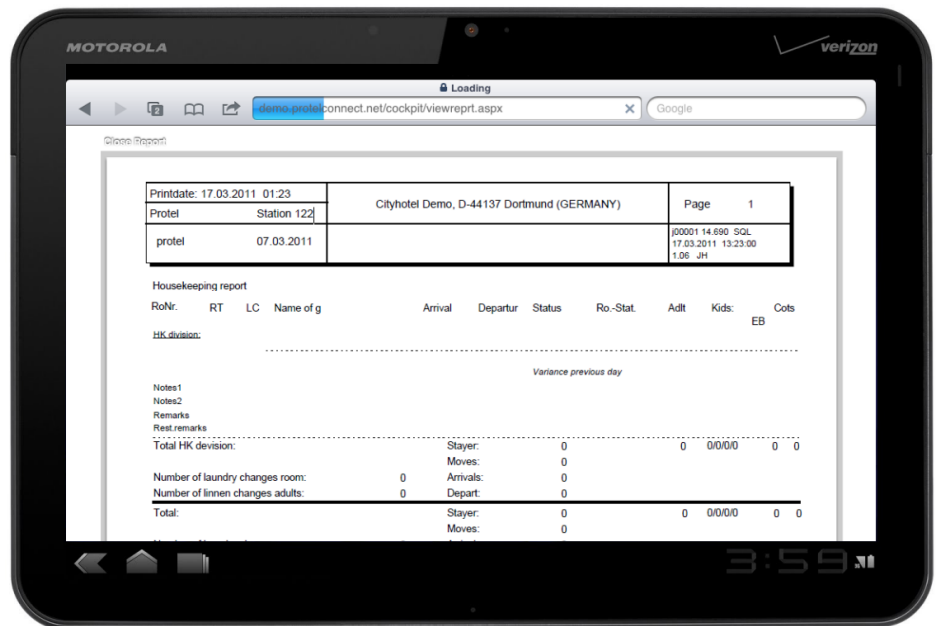
## Reports





## Display of reports

The housekeeping list pulled from protel Reporting – one of several hundred protel reports available to you whenever and wherever with protel **Cockpit**



protel Cockpit: protel Report on an android tablet



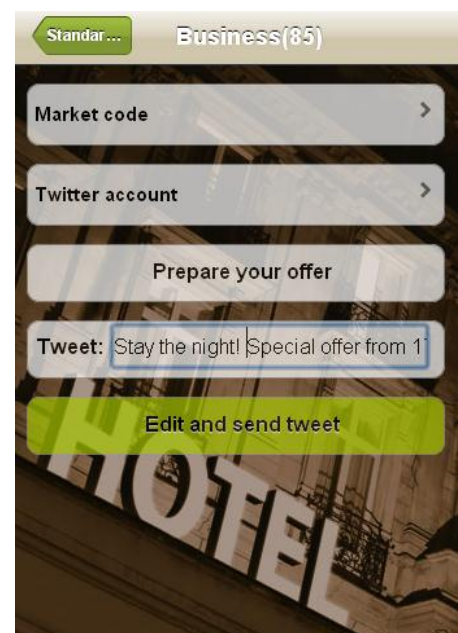
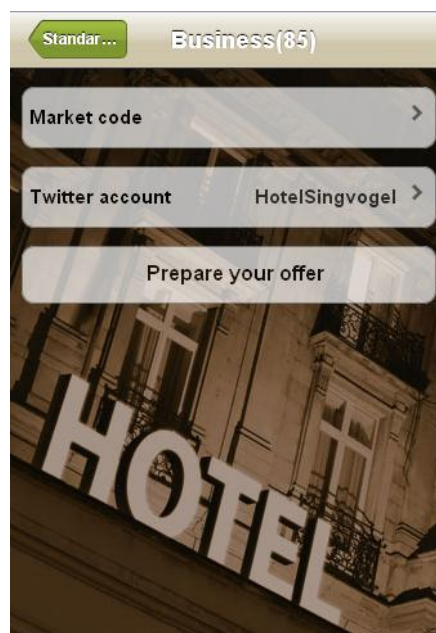
### Room Tweet

Tweet your special offers:

- ▼ Check availability
- ▼ Choose room type
- ▼ Set market code
- ▼ Choose Twitter account
- ▼ Review your tweet
- ▼ Tweet your offer

▼ Ask our sales team for more information on protel **Room Tweet!**

## protel Room Tweet





## Requirements and Recommendations

▼ protel SPE & MPE with SQL

▼ Mandatory:  
License „protel Cockpit“

▼ Optional:  
License „protel Survey“

▼ Optional:  
License „protel Room Tweet“

protel **Cockpit** is a portable web application. It will be installed on your web server and controls the data exchange with your protel hotel management system.

You can use protel **Cockpit** on iPhone, iPad, Android, or any other internet-enabled mobile device with a touch-screen and a WebKit browser.

What else is required?

- ▼ The latest protel version (at least 14.690 or higher)
- ▼ Windows Server 2003 with SP2, Windows Server 2008
- ▼ (all Windows platforms supporting .NET)
- ▼ SQL-Server since version 2000
- ▼ Microsoft internet information services
- ▼ Microsoft .NET Framework 4.0
- ▼ Web-Server with fixed public IP address (if Internet access is (also) desired)
- ▼ Cascaded Wireless LAN (if access is also desired via Wireless LAN)

## Contact

▼ If you have any questions or you need more information please do not hesitate to contact us! We will be happy to help!

protel hotelsoftware GmbH  
Europaplatz 8  
D-44269 Dortmund

T: +49 231 915 93 0  
F: +49 231 915 93 999

[sales@protel.net](mailto:sales@protel.net)  
[www.protel.net](http://www.protel.net)